

#### OPERATIONAL TRANSFORMATION

# Innovating MANUFACTURING

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#### CHALLENGES IN THE MANUFACTURING INDUSTRY

In today's competitive world, the manufacturing industry faces constant challenges that require agile and efficient solutions.

# *Digital transformation, process optimization, and an innovative culture* are essential to excel in an environment where precision, quality, and cost reductions are critical to success.

However, adopting new technologies and improving operational efficiency is not always straightforward. Many companies face problems such as poor integration between systems, supply chain inefficiencies, and a reliance on experience rather than hard data when making decisions.





#### THE CHALLENGES FACING THE INDUSTRY

The manufacturing industry faces a number of challenges that, if not adequately addressed, can affect your organization's competitiveness and profitability.

# Increased operating costs

The need to improve operational efficiency to remain competitive is constant. Factors such as rising input, energy, and labor costs, as well as equipment failures, present significant obstacles. The key is to optimize these costs without compromising quality or competitiveness.

#### OEE optimization and floor control

The lack of accurate and real-time control processes for managing equipment and production floor performance limits an organization's ability to evaluate and improve productivity, generating inefficiencies that impact the bottom line.



# *Ensure and improve product quality*

Maintaining consistency in quality while optimizing processes is a continuous challenge. Balancing innovation and quality standards is crucial to meeting the market's expectations.

#### Logistic and strategic supply chain challenges

Expanding into new markets presents logistical challenges that can compromise the organization's ability to meet demand in a timely manner.



#### Waste management in the value chain

Poor resource management can significantly increase operating costs and jeopardize the company's sustainability. Establishing effective inventory controls and adopting strategies that minimize waste is crucial to strengthening competitiveness.

#### *Technology integration and data management*

Implementing advanced technologies to optimize efficiency and quality presents significant challenges, especially given the complexity involved in systems integration and proper data management.

# Training and talent retention

Training the workforce in new technologies and innovation is essential, but high turnover and difficulty retaining qualified talent complicate this process.

#### MORE CHALLENGES TO FACE:

#### Advance maintenance strategies

- Optimizing equipment performance
- Preventive, predictive, and corrective maintenance
- Avoiding downtime
- Ensuring operational continuity

#### Inconsistencies in the application of Lean practices

- Inconsistent application of Lean practices
- Generating waste and rework
- Increasing costs and shrinkage
- Negative impact on quality and efficiency

#### Data access and understanding

- Improved data accessibility and accuracy
- Challenges when making strategic decisions
- Complex management of the available information

#### Barriers to innovation

- Structural rigidity and budgetary constraints
- Obstacles when implementing new ideas with agility
- Need for a flexible, change-oriented approach





# Underutilizing information platforms and systems

- Poor use of ERP, MRP, and MES systems
- Limitations on productivity optimization
- Missed opportunities to improve performance

#### Systems and data integration

- Challenges when consolidating key data
- Prioritizing information security and privacy
- Difficulties when integrating systems in complex industrial environments

# Inconsistencies when implementing continuous improvement practices

- Poor systematization when applying continuous improvement methods
- Negative impact on operating efficiency
- Difficulty reducing waste and improving processes

# *Keeping up to date with changing regulations and standards*

- Constantly adapting to new regulations
- Requires significant resources
- Balancing standard compliance with cost control

# Your Partner in Operational Transformation

SOLUTIONS FOR MANUFACTURING SUCCESS



At London Consulting Group, we understand that the key to achieving operational excellence in manufacturing is a combination of optimized processes, advanced technology, reliable data, and skilled human capital. Our specialized manufacturing consulting is designed to solve everyday challenges companies face, offering solutions that improve efficiency, reduce waste, and ensure quality at every stage of the production process.

With our solutions, organizations can maximize their performance, ensuring that strategic decisions are based on solid data and that their operations are aligned with the business objectives. We provide customized training to help teams interpret and implement key metrics, facilitating continuous improvement and adaptation to market demands.



# HOW LONDON CONSULTING GROUP DRIVES OPERATIONAL EXCELLENCE in the Digital Age



#### STRATEGY

In today's manufacturing environment, defining clear and strategic horizons for the transformation process is crucial. Our methodology ranges from implementing floor control solutions with business intelligence to developing Smart Factories. Using a comprehensive approach, we create a roadmap that combines Lean practices with Industry 4.0 technologies, optimizing operations to maximize ROI and ensure competitiveness in an ever-changing environment.

SOLUTION	HOW DO WE DO IT?
Status Quo & Business Maturity	Initial assessment to understand business maturity, identifying improvement opportunities in the current processes, digital tools, and talent.
Transformation Strategy	Developing a strategic plan that integrates emerging technologies that can drive continuous improvement and sustainable business growth.
Customer Experience (CX Mapping)	Analyzing the customer lifecycle and developing strategies to improve customer satisfaction and loyalty through better customer experience management.
New Operating & Business Model	Redefining operations and creating new innovative business models to stay competitive and promote growth in a changing market.
Strategic Alliances	Establishing key partnerships with suppliers and customers in order to integrate technologies and enhance the value proposition, ensuring timely deliveries and stronger commercial relationships.
Strategic Investments (CAPEX)	Based on demand analysis and simulations, we facilitate the planning of strategic investments in an industrial and logistical capacity, ensuring expansion and competitiveness.



#### OPERATIONS

Our methodology focuses on achieving operational excellence by implementing agile systems, Lean practices, data analytics, and automated processes. We strive to maximize operational efficiency and flexibility so that you can adapt quickly to market changes. By optimizing workflows and eliminating waste, we accelerate your organization's ability to deliver value to the customer and ensure competitiveness in a dynamic environment.

SOLUTION	HOW DO WE DO IT?
Process Optimization	Implementing Six Sigma to reduce variability and eliminate defects, improving operational efficiency, and ensuring consistent, high-quality results.
Agile Innovation	Implementing agile methodologies such as Sprint Planning and Kanban so your company can respond quickly to market demands with innovative solutions.
Operational Simplification	Reducing complexity on the production floor through Lean tools such as Kaizen and 5S, improving quality, and reducing waste.
Financial Management	Optimizing budget management through financial analyses that identifies saving opportunities and improve profitability.

These solutions are implemented through a collaborative and agile approach, ensuring that each initiative aligns with the organization's strategic objectives.





# Solutions for OPERATIONAL EFFICIENCY

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#### Demand Planning

Improving forecasting accuracy and aligning the production capacity with the market's needs.  $\overline{2}$ 

Strategic Sourcing

Implementing strategic procurement practices that optimize costs and ensure the availability of key materials.

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#### Supply

Optimizing the supply chain and ensuring timely deliveries through rigorous supplier management, procurement planning, and order tracking.

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#### Production Planning and Scheduling

Optimizing the planning and scheduling processes through accurate forecasts and aligning the operational capacity with demand, improving efficiency and market responsiveness.





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#### Production (Floor Control)

Improving production flow and aligning the personnel's skills with operational needs. Using tools such as OEE, SMED, and active supervision routines to minimize downtime.

#### 6

Maintenance

Implementing autonomous, preventive, and predictive maintenance strategies that ensure operational continuity and maximize the equipment's efficiency.

#### 7

#### Quality and Engineering

Developing engineering capabilities in the design and production processes that enable continuous improvement. Strengthening the quality and engineering controls through inspection and statistical control systems, ensuring defect-free products from the start.

#### 8

#### Warehousing and Logistics

Improvements in receiving, storage, and distribution through sustainability practices, layout optimization, and 5S in warehouses for an efficient and cost-optimizing work environment.

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#### Cost Centers

Optimizing the operating cost structure by identifying savings and financial control opportunities.

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#### Customer Service

Improving customer satisfaction through feedback systems and data analysis, fostering a culture that focuses on customer loyalty.





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Regulatory Compliance

We align business objectives with industry standards, improving compliance with norms and regulations through quality controls.

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Risk Management

We proactively manage operational and financial risks to ensure business continuity.





#### DIGITAL

Digitization and data analytics not only revolutionize operations but also provide users with crucial information that enables them to make quick and accurate decisions. By integrating advanced technologies at every stage of the value chain, from planning to production, we help companies improve efficiency, reduce costs, and maintain a competitive advantage.

SOLUTION	HOW DO WE DO IT?
Digitizing the Operational Processes	Automating measurement, management, and control tasks on the production floor, enabling real-time monitoring and continuous learning.
Data-Driven Decision Making	Transforming decision making through advanced analytics, empowering users to make informed decisions in real-time.
Monitoring through IoT and Sensors	Adopting and integrating IoT sensors to monitor operational conditions, increasing preventive actions, and improving safety and efficiency.
Data Citizen Training	Training personnel on how to manage, analyze, and interpret data, fostering a culture of data-driven decision-making at all levels.

#### SOLUTIONS FOR A DATA-DRIVEN CULTURE

#### Integration of Digital Ecosystems

- Horizontal integration of systems and platforms
- Continuous flow of data between all operational departments
- Increased visibility and real-time coordination

Adopting Cutting-edge Technologies

- Increasing efficiency through advanced automation and robotics
- Cost reduction through the implementation of new technologies
- Maintaining competitiveness in a changing environment

#### Descriptive and Predictive Data Analytics

- Data analysis to improve OEE and planning
- Anticipating future challenges through predictive tools
- Optimizing both day-to-day operations and strategic planning



# IMPLEMENTING AND using Technologies

#### Cloud Computing

- Information is migrated to the cloud to centralize and secure the data.
- Improving the accessibility and scalability of the information.
- Facilitating real-time collaboration between teams in different locations.

#### System Integration

- Integrating various platforms to achieve a more mature operation.
- Process automation and data unification.
- Improving operational efficiency and decision-making.

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#### Virtual and Augmented Reality (vr/ar)

- Implementing technologies to improve training and process simulation.
- Visualizing complex data in a controlled and secure environment.
- Improving operational preparedness and efficiency.



- Developing a digital monitoring system that connects to mobile devices and machinery.
- Real-time data collection and analysis to optimize production and maintenance.
- Improving operational accuracy and proactivity.

#### Business & Decision Intelligence

- Developing advanced BI and DI capabilities for complex data analysis.
- Generating actionable insights to optimize results and minimize risks.

#### Big Data

- Enabling centralized data lakes for real-time analysis.
- Facilitating strategic decision-making that is based on robust and up-to-date data.
- Creating value from the available information.





#### PEOPLE

Adapting the corporate culture towards agility and continuous improvement is key in the Industry 4.0 era. We develop your personnel's skills through upskilling programs, training them to face changes, increasing efficiency, and incentivizing innovation among work teams. These methods allow us to increase talent retention, strengthening your organization's position in the digital and global environment.

SOLUTION	HOW DO WE DO IT?
Implementing a Growth Mindset	Fostering a culture where your personnel develop skills through continuous learning and effort, promoting innovation and adaptation to change.
Change Management	Developing change management strategies to facilitate the adoption of new technologies and processes, minimizing resistance, and ensuring a smooth transition.
Talent Attraction and Retention	Designing strategies to retain and attract key talent through career development plans, recognition programs, and competitive benefits.
Wellness Program	Developing programs that focus on the personnel's physical and mental well-being, promoting a better quality of life and increasing productivity at work.





# Staff DEVELOPMENT SOLUTIONS



#### Upskilling y Reskilling

- Implementing programs for acquiring new digital and technical skills
- Adapting to changing industry demands
- Improving innovation and operational efficiency



#### Leadership Programs

- Developing skills to manage teams flexibly and effectively
- Promoting rapid decision making and cross-functional collaboration



#### Continuous Improvement Culture

- Initiatives to encourage innovation and critical thinking at all levels
- Establishing a culture that focuses on continuous improvement



#### Effective Communication

- Establishment of clear and open channels of communication
- Alignment of the team with the vision and objectives of the company to achieve cohesion



#### Innovation Committees

- Organizing events to present ideas using agile methodologies
- Encouraging creativity, collaboration, and the development of innovative solutions



#### Compensation Schemes

- Designing performance-based schemes that include additional salaries and incentives
- Motivating personnel and attracting talent with competitive rewards



# *Training* WORKSHOPS

We offer training programs designed to develop key competencies in your organization's leaders and personnel. These programs are aligned with the company's strategic objectives, ensuring continuous growth and strengthening the organizational culture.

# Agile Leadership

This program transforms the leaders' mindset towards agility, innovation, and the creation of high-performance teams. Topics such as adaptive culture, agile teams, innovation committees, emotional management, coaching, and effective communication are addressed throughout the different sessions. By using strategic milestones (opportunities, challenges, idea development, prototyping, implementation), we establish practical and results-oriented processes that drive real organizational changes.

#### Leadership Accelerator PROGRAM

This program empowers middle managers and supervisors with the skills that they need to lead effectively and drive innovation. Through intensive sessions, participants acquire tools that strengthen their progressive leadership, team management, and performance acceleration. It includes defining specific challenges, idea development, rapid decision making, and prototyping within a Design Thinking framework. Furthermore, continuous feedback and the adoption of sustainable habits are emphasized. Middle managers become agents of change, aligning the organization's culture with the company's objectives.



## KEY BENEFITS

# Achievements that will transform your operation

By implementing the proposed strategies and solutions, your company can experience a number of benefits that directly impact profitability, operational efficiency, and customer satisfaction:

#### 1 2 Increasing Delivery Increasing Sales and Market Share Fulfillment Improving efficiency and quality allows your Optimizing production and improving supply chain management reduces lost sales and company to expand into new markets and increases customer satisfaction. capture a greater number of customers, driving sustained growth. 3 4 Reducing Manufacturing Improving the Financial Cycle (Cash Flow, O2C-Order to Cash) Costs and Expenses Adopting Lean practices and Integrating technologies that automate the digitizing processes lowers operati processes, from planning to payment collections, costs, optimizing resource utili streamlines cash flow and improves liquidity. and improving profit margins.

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#### Increasing Compliance with Quality Standards

Implementing advanced controls ensures product consistency and quality, improving your reputation and customer confidence.

## *Reducing Waste along the Value Chain*

Optimizing processes and adopting continuous improvement practices minimize waste and rework, increasing operational efficiency.

#### Inventory Reduction

Efficiently managing inventories of raw materials, semi-finished products, and finished goods ensures availability without excess, improving inventory turnover. 8

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#### Maximizing Installed Capacity Utilization

Aligning the production capacity with demand ensures maximum resource utilization, positively impacting working capital.

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#### Enhancing the Use of Technology

Digitizing and automating the processes allows your company to take full advantage of existing technological capabilities, improving decision-making and productivity.



# *Increasing Talent Retention and Well-Being*

Implementing comprehensive development and wellness programs that reduce personnel turnover and ensures a favorable work environment and engaged personnel.





# Why LONDON CONSULTING GROUP

London Consulting Group's methodology is composed of three parts:



DISCOVERY PHASE



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TRANSFORMATION PHASE



CONTINUITY



#### DISCOVERY PHASE

This one-week phase enables us to understand your business, your challenges, and the opportunities to capitalize on.

We gather information on your organization's vision, priorities, and expectations through a series of strategic interviews. This is followed by a site visit that allows us to observe your processes in detail, identify the technology being used, and determine how the results are obtained.

With this information, we identify potential sources of savings and establish a roadmap for the deep-dive analysis in an initial proposal that leverages your organization's vision and expertise to maximize the investment. At the same time, we deliver a report that identifies the most prominent improvement opportunities and their financial potential.



#### TRANSFORMATION PHASE

The phase is divided into two sections:

#### 1. Deep-Dive Analysis

During this stage, we carry out a comprehensive diagnostic of your organization, your processes, and your Governance model. We analyze in detail:



During these two months, you will get a precise overview of the opportunities to capitalize on to get the most out of your business.







#### 2. Design and Implementation

Using cutting-edge technology and agile methodologies, we design, implement, and monitor the improvements with your team to increase your profits and take your personnel to the next level. Our wide range of customized solutions can address many areas, including:

Strategic planning (aligning vision/mission with objectives, initiatives, and plans)

Marketing and sales (CRM; go-to-market; sales and channels; direct sales)

Personnel and organizations (agile leadership; governance model; competency development)

Supply chain management (demand and inventory planning; distribution)

Operations (efficiency optimization; lean manufacturing)

Information technology (digitization, dashboards, ERP, technology)

Back Office / Shared Services (aligning the HR, finance, procurement, sales, etc. departments)

Operational due diligence (quantification and simulation of due diligence)

Certifications (compliance with industry standards



#### CONTINUITY

Audits are carried out after 3, 6, and 12 months to ensure that the proposed financial benefits are being achieved.

On average, the Return on Investment on a London Consulting Group project is 5 to 1 – meaning that your investment in efficiency optimization has the potential to take your business to the next level. 



# London Consulting Group's VALUE

What sets us apart as a strategic partner for your business transformation process is our comprehensive and customized approach, combined with proven expertise in optimizing and digitizing operations:

#### Technological Value

We maximize existing technological investments by integrating customized solutions that ensure efficient use of resources.

Comprehensive Implementation We don't only enable tools but also train the personnel to ensure effective adoption and optimal use of the implemented technologies.





#### *Customized Development*

We tailor processes to each client's specific needs, ensuring that each solution fits the company's unique challenges and objectives.

#### Strategic Support

We offer continuous support by implementing digital dashboards that facilitate decision-making and improve operational efficiency.

#### Optimizing Investments

We work side by side with our clients to maximize the performance of their technological and operational investments, ensuring a significant return.

Efficiency Enabler

We use cutting-edge technology to accelerate operational excellence and achieve ambitious goals in terms of productivity and quality.



Our projects have an average ROI of 5 to 1, demonstrating the tangible impact of our solutions.



# Make LENN your STRATEGIC ALLY



Now is the time to harness the power of efficiency and innovation. At London Consulting Group, we guide you toward success in the manufacturing industry and empower your organization to excel in an increasingly competitive environment.

Contact us today to learn more about our manufacturing consulting solutions and lead your company to an operational transformation that drives growth and excellence.