



Costa Mesa, CA
September 18, 2018

To whom it may concern,

QSC is a company that has been operating over 50 years and is a globally recognized leader in the audio, video and control industry.

In our efforts to keep growing, we acquired a company that specialized in cinema audio/video products based in San Luis Obispo, CA. We are transforming the location to a focused product development center and thus consolidating the existing manufacturing activities into our larger manufacturing facility located in Costa Mesa, CA.

In January 2018, we started working with London Consulting Group (LCG) to effectively transfer the knowledge and processes from one team to another. Throughout the project, their hands-on approach and systematic methods helped us develop a strong documentation foundation needed to introduce the new products to Costa Mesa manufacturing team. Their quick-learning of the products and processes closed the necessary gaps to successfully setup the manufacturing lines.

LCG also helped us to analyze the space requirements and limitations needed to transform the San Luis Obispo location to a product development center. They developed layout proposals given the future needs. These plans will be of extremely high value to our space planning team.

Working with LCG has been gratifying and they played a crucial role in a project with great importance to our company. I am certain that their knowledgeable team is able to partake in different projects and provide excellent results and valuable input. QSC would surely consider LCG for future projects we might need their support or guidance.

A handwritten signature in blue ink, appearing to read 'Basel Bahhour', is written over a horizontal line.

Basel Bahhour
Vice President, Strategic Operations & NPI