



September 28, 2020

To whom it may concern:

Puerto Rico Supplies Group, Inc. (PRSG) is a leader company in distribution for Puerto Rico and the Caribbean, which provide quick delivery, full coverage and a dynamic growth within the market of brands which we represent. We have more than 1,100 employees in sales, distribution, production, agriculture and outsourced logistics. As part of our commitment to satisfy the necessities of our clients, we've developed a Digital Transformation seminar, through London Consulting Group, on our path to continue to increase our professional adaptability of our human resources to the actual digital challenges in the industry.

We would like to express our recommendation for the Human Development department from London Consulting Group for their collaboration generating the learning conditions for the participating staff of the Digital Transformation seminar, which took place as a virtual and presential course during the months between may and September 2020, with a total of 29 groups that involved administrative and operational staff. This program had as objectives to prepare the staff for change and the adaption of digital solutions in face of the implementation of a new ERP in the organization.

Some of the skills worked on where:

▼ **Awareness of the current context**

We raised awareness to the staff about the fundamentals of the fourth industrial revolution, as well as the implications that these have had over the world and the businesses. This with the purpose of sizing the new abilities that will be required for an optimum labor performance in the next 5 years.

▼ **Self-taught learning**

We enabled the staff towards self-professional development through the curiosity and the exploration, with the goal of increasing the skills to adjust to change.

▼ **Self-confidence**

We worked with the capacity and skills that the staff finds in themselves to actively respond to the demands and digital transformation, with the purpose and goal of enabling them to confront in a proactive way their upcoming personal challenges.

Without a shadow of a doubt, this program proved to be of great importance for our organization, since the upmost disposition to change, along with the new abilities we acquire, have strongly contributed to our staff's development. Having said that, we strongly recommend the Human Development department from London Consulting Group.

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