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Jurupa Valley, CA, November 13th, 2020

To whom it may concern

LeVecke is a family-owned distilled spirits producer and wholesale distributor with nearly 70 years of experience. It is one of the largest spirits producers in the world. Now in their third and fourth generations of family leadership, they continue to abide by their values and focus on people.

Between May of 2020 and November of 2020, we developed an operations improvement project led by LONDON CONSULTING GROUP in the areas of Quality Assurance-SQF, Bottling and Blending Room.

Their consultants worked shoulder-to-shoulder with our leaders and staff re-designing and implementing processes, tools and policies. Their systematic approach help used achieve the following results:

Bottling and Blending

- Improved our production efficiency by controlling and reducing overtime, downtime and increasing output. We implemented a staffing tools aligned to planning and tracked/implemented productivity metrics to timely take actions by shift.
- Collection of structured data by developing apps (Microsoft Power Apps) for further analysis and timely decision making on tank inventory, downtime, headcount and start-ups.
- Development of dashboards using Microsoft Power BI to track production attainment, labor, OEE and downtime.

Change Management

- Increase in accountability by implementing a Governance model for reporting.
- Implementation of a Weekly Production recap to evaluate performance and agree on action plans.
- Implementation of a Weekly Food Safety meeting to set and follow up on non-conformances.
- Implementation of a Daily direction setting meeting to plan and adjust the production schedule.
- Implementation of a Stand-up meeting at the beginning of each shift to improve communication.
- Implementation of End of shift report and meeting to improve shift transition.

Food Safety SQF

- Documented policies, procedures, guidelines and forms in compliance with SQF food safety system.
- Training and implementation of a multidisciplinary team to increase awareness and accountability of food safety responsibilities throughout the organization.

London Consulting Group has worked hand in hand with LeVecke's team to achieve the desired return on investment. We would like to recognize the commitment, professionalism and attitude shown by the staff of London Consulting Group. Its methodology promotes the involvement and commitment at all levels within the organization and guarantees a long-term impact.

Rresident Joe LeVecke

COO Carl LeVecke