



The Label Shoppe

1121 Fullerton Road
City of Industry, CA 91748

City of Industry, CA. October 8th, 2020.

To whom it may concern,

The Label Shoppe prints and converts labels and packaging for a variety of industries, including food, beverage, health, beauty, and others and has been doing it for many years.

In our efforts to expand our business, we decided to pursue a GMPs certification for our facility. We chose to work with London Consulting Group (LCG) beginning on February 2020 to help us through the certification process.

During February 2020, LCG performed an assessment of our facilities, operations and food safety system where they identified our opportunity areas and the existing gaps from current state to certified state.

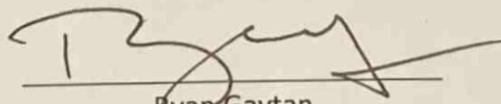
The next two months after the assessment throughout the project phase, their hands-on approach and systematic methods helped us develop a strong documentation foundation customized to our needs and GMP compliance. Besides the creation of policies and procedures, LCG helped us with training and implementation. Trainings were relevant to each department's activities to make food safety practices the new usual, and implementation was done side by side ensuring understanding and effectiveness.

LCG worked together with our leaders to understand the operations, improve them and make necessary changes to meet GMPs. We implemented a weekly meeting with the Food Safety Team to update on progress and make sure that the whole team was on the same page.

This whole Food Safety System will provide with continuous improvement initiatives, all of which are important to our growth strategies.

Working with LCG has been a truly enriching experience for us. I am certain that their knowledgeable team will be of great benefit to any company seeking Food Safety and Operational advice. We would surely consider continuing our relationship with LCG for their help and guidance in other projects and initiatives that might come our way.

Sincerely,



Ryan Gaytan
CEO