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San Juan, Puerto Rico

March 2014



To whom it may concern:

Colomer & Suarez, a company founded in 1943, is an exclusive distributor in Puerto Rico of leading brands of consumer products from suppliers such as: KRAFT, Mondeléz, Familia, North American Foods, Cargill and U.S. Salt.

From September 2013 to January 2014, in conjunction with London Consulting Group, we carried out a project for the optimization of the work systems in the Commercial area in which we obtained the following achievements:

- ✓ A 47% increase in the cross-selling of low rotation and high profit margin products.
- $\checkmark~$  A 49% reduction in lost sales of products on gondola shelving.
- $\checkmark~$  A 14% increase in the compliance of sales routes.
- $\checkmark$  A 15% increase in the amount of orders generated by the sales team.

Additionally, key activities for the improvement of the commercial productivity were carried out, such as:

- Restructuring of the sales routes on the island in its entirety.
- Design of the new compensation system for sales agents and Key Accounts managers based on the fulfillment of objectives.
- Implementation of the commercial indicators dashboard for the appropriate monitoring and follow-up by supervisors and managers.

As a result of the implemented initiatives, we have assessed economic benefits that represent a return on investment (ROI) of **1.2 to 1** at the project's completion and a projected ROI of **5.2 to 1** after one year.

Based on the aforementioned, we are pleased to recommend London Consulting Group as a professional, committed company with a highly effective methodology for the development of these types of projects.

Sincerely. Attredo Suarez Jr.

President