



Santo Domingo, Dominican Republic
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To whom it may concern:

Agentes y Estibadores Portuarios S.A.S. **AGEPORT**, is a Dominican company with more than 35 years of experience in maritime services, logistics and representation in the handling of maritime cargo, which also offers land cargo transportation coordination services and customs clearance. With offices located in all the main ports of the country.

Together with the firm LONDON CONSULTING GROUP, **AGEPORT** developed a project for the detailed assessment of current operational processes of Port Operations Management.

Each process was analyzed to detect opportunities and gaps to determine potential technological improvements towards process digitization and productivity improvement.

This assessment is essential to determine improvement gaps including digital development, to streamline operational processes, minimize manual work and increase visibility and information flow for results-oriented management.

We congratulate the London Consulting Group team for the work carried out and we hope to have their support again soon for the development of future projects together.

Kind Regards,

Francisco Arias

General Manager

